# Barclays PLC 2011 Results

10 February 2012



# **Bob Diamond**

**Chief Executive** 



# Chris Lucas

**Group Finance Director** 



# Adjusted profit before tax

Year ended	2011 £m	2010 £m	Change %
Profit before tax	5,879	6,065	(3)
Own credit gain	(2,708)	(391)	
Gains on debt buy-backs	(1,130)		
Impairment on investment in BlackRock, Inc.	1,800		
Provision for PPI redress	1,000		
Goodwill impairment	597	243	
Losses/(gains) on acquisitions and disposals <sup>1</sup>	152	(210)	
Adjusted profit before tax	5,590	5,707	(2)

<sup>&</sup>lt;sup>1</sup> Figures include £58m (2010: £nil) loss on disposal of a portion of the Group's strategic investment in BlackRock, Inc.



# Group performance

Year ended	2011 £m	2010 £m	Change %
Income	28,512	31,049	(8)
Impairment charges	(3,802)	(5,672)	(33)
Net operating income	24,710	25,377	(3)
Operating expenses (excl. UK bank levy)	(18,855)	(19,728)	4
UK bank levy	(325)		
Adjusted profit before tax	5,590	5,707	(2)
Profit before tax	5,879	6,065	(3)



#### Performance measures

Year ended	2011	2010
Adjusted return on equity	6.6%	6.8%
Adjusted return on tangible equity	7.9%	8.2%
Adjusted cost: income ratio	67%	64%
Net tangible asset value per share	391p	346p
Earnings per share	25.1p	30.4p
Dividend per share	6.0p	5.5p



Year ended	2011 £m	2010 £m	Change %
UK	1,420	889	60
Europe	(234)	(168)	39
Africa	908	723	26
Barclaycard	1,208	791	53
Adjusted profit before tax	3,302	2,235	48

**BARCLAYS** 

Year ended	2011 £m	2010 £m	Change %
UK	1,420	889	60
Europe	(234)	(168)	39
Africa	908	723	26
Barclaycard	1,208	791	53
Adjusted profit before tax	3,302	2,235	48

**BARCLAYS** 

Year ended	2011 £m	2010 £m	Change %
UK	1,420	889	60
Europe	(234)	(168)	39
Africa	908	723	26
Barclaycard	1,208	791	53
Adjusted profit before tax	3,302	2,235	48

**BARCLAYS** 

Year ended	2011 £m	2010 £m	Change %
UK	1,420	889	60
Europe	(234)	(168)	39
Africa	908	723	26
Barclaycard	1,208	791	53
Adjusted profit before tax	3,302	2,235	48

**BARCLAYS** 

# **Barclays Capital**

Year ended	2011 £m	2010 £m	Change %
Total income	10,335	13,209	(22)
Impairment charges	(93)	(543)	(83)
Net operating income	10,242	12,666	(19)
Operating expenses	(7,289)	(8,295)	(12)
Profit before tax	2,965	4,389	(32)



#### Barclays Capital quarterly income





## Barclays Capital performance measures

Year ended	2011	2010
Cost: net operating income ratio	71%	65%
Return on equity	10.4%	13.5%
Return on risk weighted assets	1.2%	1.5%



## **Barclays Corporate**

Year ended	UK £m	Europe £m	Other £m	2011 £m	2010 £m	Change %
Income	2,199	440	273	2,912	2,974	(2)
Impairment	(355)	(716)	(78)	(1,149)	(1,696)	(32)
Operating expenses	(1,099)	(248)	(292)	(1,639)	(1,664)	2
Adjusted <sup>1</sup> profit /(loss) before tax	747	(524)	(97)	126	(388)	nm
Adjusted <sup>1</sup> return on equity				1%	(4%)	



<sup>&</sup>lt;sup>1</sup> Figures exclude impact of loss on disposal of Barclays Bank Russia of £73m (2010: £nil) and £123m of Spain goodwill impairment (2010: £243m on Barclays Bank Russia)

#### Wealth

Year ended	2011 £m	2010 £m	Change %
Total income	1,744	1,560	12
Impairment charges	(41)	(48)	(15)
Net operating income	1,703	1,512	13
Operating expenses	(1,493)	(1,349)	11
Profit before tax	207	163	27
Return on equity	10.9%	8.8%	



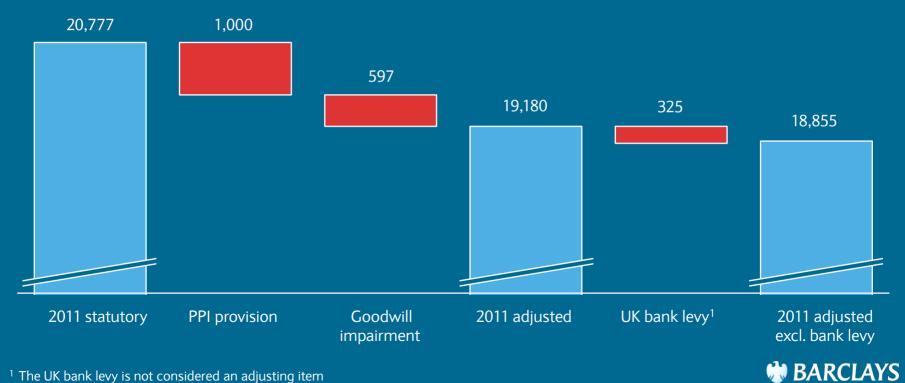
## Head office and other operations

Year ended	2011 £m	2010 £m	Change %
Total income	(334)	(178)	88
Own credit	2,708	391	nm
Gains on debt buy-backs	1,130	-	nm
Operating expenses	(448)	(579)	(23)
Incl. UK bank levy	(325)	-	nm
Profit/(loss) before tax	2,709	(368)	nm
Adjusted loss before tax	(781) <sup>1</sup>	(759)	3



#### Operating expenses – actual to adjusted

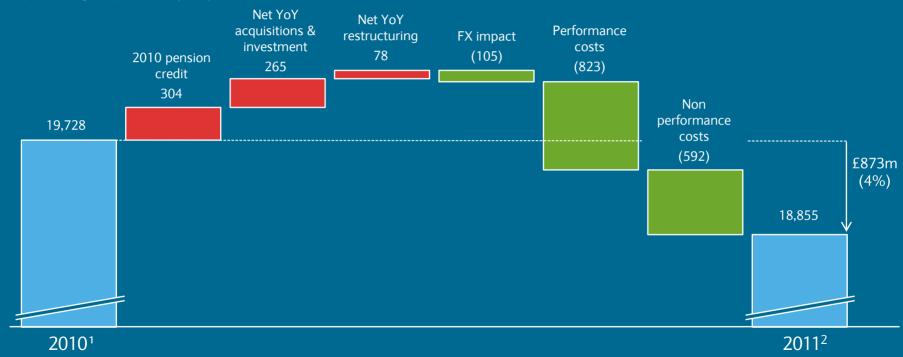
Operating expenses (£m)



<sup>&</sup>lt;sup>1</sup> The UK bank levy is not considered an adjusting item

#### Operating expenses

Operating expenses (£m)



<sup>&</sup>lt;sup>1</sup> 2010 operating expenses (£19,971m) less £243m goodwill impairment

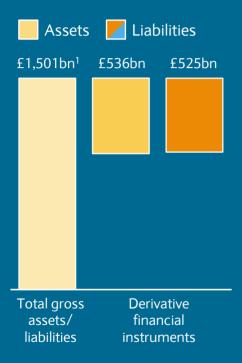


<sup>&</sup>lt;sup>2</sup> 2011 operating expenses (£18,855m) less £597m goodwill impairment, £1,000m PPI provision and £325m UK bank levy



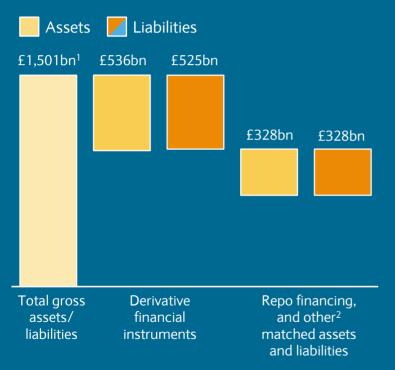
<sup>1</sup>Excluding Al





<sup>&</sup>lt;sup>1</sup> Excluding Absa balance sheet of £59l

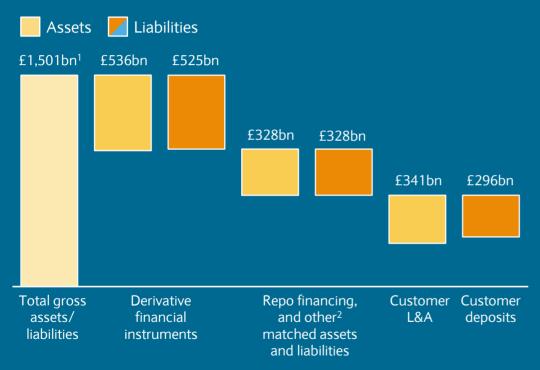




<sup>&</sup>lt;sup>1</sup> Excluding Absa balance sheet of £59bn



<sup>&</sup>lt;sup>2</sup> Including cash collateral, settlement bal, trading portfolio liabilities and securities funding



<sup>&</sup>lt;sup>1</sup> Excluding Absa balance sheet of £59bn



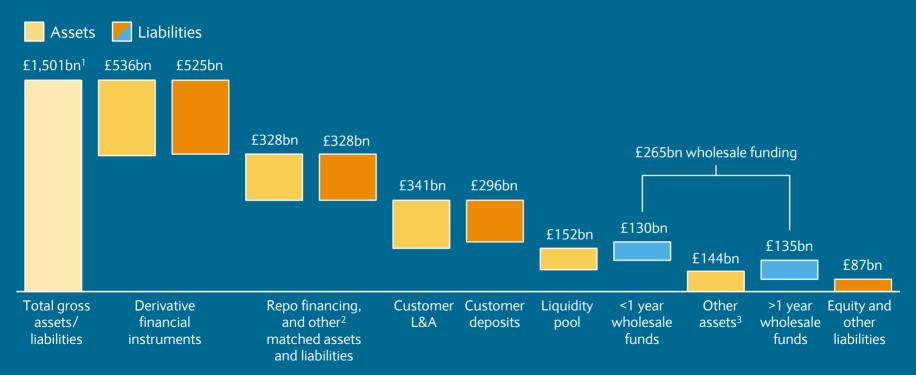
<sup>&</sup>lt;sup>2</sup> Including cash collateral, settlement bal, trading portfolio liabilities and securities funding



<sup>&</sup>lt;sup>1</sup>Excluding Absa balance sheet of £59bn



<sup>&</sup>lt;sup>2</sup> Including cash collateral, settlement bal, trading portfolio liabilities and securities funding



<sup>&</sup>lt;sup>1</sup>Excluding Absa balance sheet of £59bn



<sup>&</sup>lt;sup>2</sup> Including cash collateral, settlement bal, trading portfolio liabilities and securities funding

<sup>&</sup>lt;sup>3</sup> Including loans and advances to banks, unencumbered securities and net derivative assets

# Funding and liquidity

Period ended	31 Dec 11	31 Dec 10
Group liquidity pool	£152bn	£154bn
Liquidity Coverage Ratio (LCR)	82%	80%
Net Stable Funding Ratio (NSFR)	97%	94%



# Capital strength

Period ended	31 Dec 11	31 Dec 10
Core Tier 1 capital	£43.1bn	£42.9bn
Core Tier 1 ratio	11.0%	10.8%
Adjusted gross leverage	20x	20x
Risk weighted assets	£391bn	£398bn
Net tangible asset value per share	391p	346p



#### Basel 3 Core Tier 1 ratio pro forma

Core Tier 1 ratio under Basel 3 / CRD4





#### Summary

- Resilient profit before tax
- Underlying income growth in RBB and Wealth businesses
- Continued improvement in impairment
- Significant cost reductions
- Rock solid capital, liquidity and funding



# **Bob Diamond**

**Chief Executive** 



- Capital, liquidity and funding
- Returns
- Income growth
- Citizenship



- Capital, liquidity and funding
- Returns
- Income growth
- Citizenship



- Capital, liquidity and funding
- Returns
- Income growth
- Citizenship



- Capital, liquidity and funding
- Returns
- Income growth
- Citizenship



- Capital, liquidity and funding
- Returns
- Income growth
- Citizenship



# **Bob Diamond**

**Chief Executive** 



# Barclays PLC 2011 Results

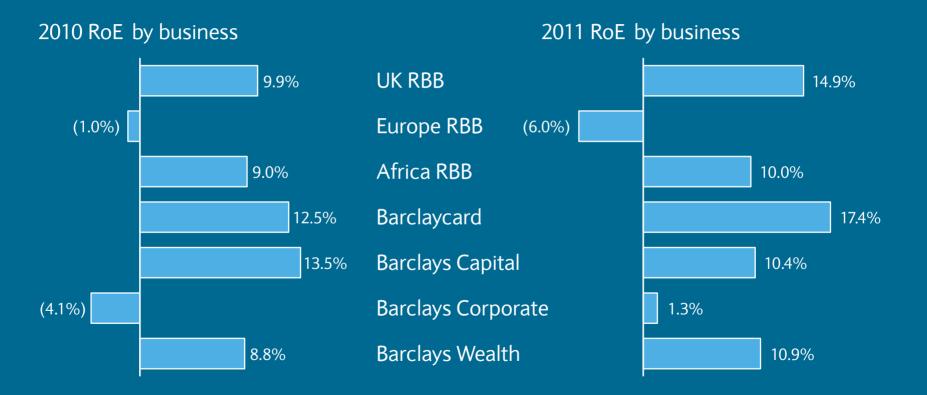
10 February 2012



# Appendix



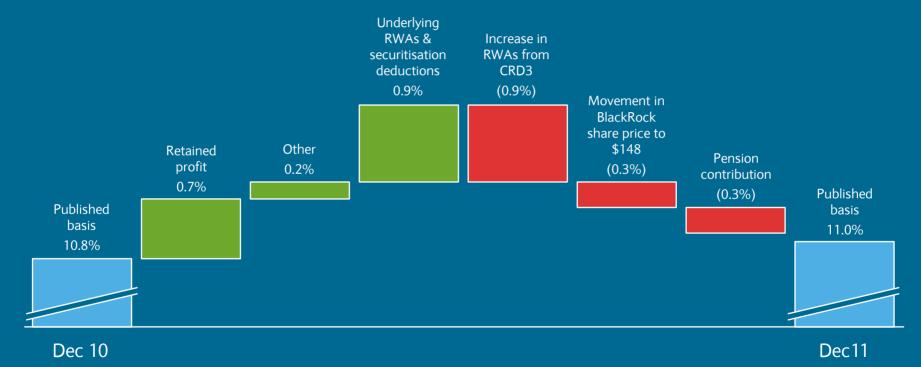
## Adjusted Return on Equity (RoE) by business





## Capital management

Full Year 2011 movement in Core Tier 1 ratio





# Wholesale debt maturity table as at 31 Dec 11

	< 3 months £bn	3-12 months £bn	Total < 1 year £bn	Total > 1 year £bn	Total £bn
Deposits from banks	34.1	1.8	35.9	2.0	37.9
Certificates of deposit and commercial paper	35.0	11.5	46.5	2.9	49.4
Asset backed commercial paper	8.9	0.2	9.1	-	9.1
Senior unsecured MTNs (public benchmark)	4.7	2.6	7.3	25.7	33.0
Senior unsecured MTNs (privately placed)	3.1	5.0	8.1	18.2	26.3
Senior unsecured structured notes	3.2	6.0	9.2	40.4	49.6
Covered bonds / ABS	0.3	3.3	3.6	20.5	24.1
Subordinated liabilities	-	-	-	23.8	23.8
Other	7.7	2.9	10.6	1.4	12.0
Total	97.0	33.3	130.3	134.9	265.2
Of which secured	10.9	6.0	16.9	21.8	38.7
Of which unsecured	86.1	27.3	113.4	113.1	226.5



## Exposure to Spain, Italy, Portugal, Ireland and Greece

As at 31 December 2011	Spain £m	ltaly £m	Portugal £m	Ireland £m	Greece £m
Sovereign	2,530	3,493	810	244	14
Financial institutions	987	669	51	4,311	2
Residential mortgages	14,654	15,934	3,651	94	5
Corporate	5,345	2,918	3,295	977	67
Other retail lending	3,031	2,335	2,053	86	18
Total	26,547	25,349	9,860	5,712	106
Net derivative fair value	2	98	24	-	(60)
Nominal net protection (bought) / sold	(159)	(472)	(50)	(49)	79
Impact of credit derivatives in the event of sovereign default	(157)	(374)	(26)	(49)	19



#### Notes

#### Slide – Basel 3 Core Tier 1 ratio pro forma

- 2013 pro forma Core Tier 1 ratios are presented for illustrative purposes only.
- Consensus estimates for retained earnings are from 20 sell-side analysts, reflecting consensus dividend payout. Barclays neither endorses nor
  verifies the estimates used.
- The combined impact of Basel 3 and possible changes to pensions accounting will be to recognise the IFRS pension deficit in capital reserves. As at 31/12/11, the impact of this change would not be material.
- The net RWA increase from Basel 3 is calculated after allowing for the add back of securitisation deductions to Core Tier 1 capital and management actions to reduce RWAs.
- The pro forma ratios do not include Basel 3 deductions from Core Tier 1 capital for excess Minority Interests, Deferred Tax Assets, EL>Impairment and Material Holdings which take effect from 1 January 2014 and transition at 20% per annum to 2018.



#### Legal disclaimers

#### **Important Notice**

The information, statements and opinions contained in this document do not constitute a public offer under any applicable legislation or an offer to sell or solicitation of any offer to buy any securities or financial instruments or any advice or recommendation with respect to such securities or other financial instruments.

#### Forward-looking Statements

This document contains certain forward-looking statements within the meaning of Section 21E of the US Securities Exchange Act of 1934, as amended, and Section 27A of the US Securities Act of 1933, as amended, with respect to certain of the Group's plans and its current goals and expectations relating to its future financial condition and performance. Barclays cautions readers that no forward-looking statement is a guarantee of future performance and that actual results could differ materially from those contained in the forward-looking statements. These forward-looking statements can be identified by the fact that they do not relate only to historical or current facts. Forward-looking statements sometimes use words such as "may", "will", "seek", "continue", "aim", "anticipate", "target", "expect", "estimate", "intend", "plan", "goal", "believe" or other words of similar meaning. Examples of forward-looking statements include, among others, statements regarding the Group's future financial position, income growth, assets, impairment charges, business strategy, capital ratios, leverage, payment of dividends, projected levels of growth in the banking and financial markets, projected costs, estimates of capital expenditures and plans and objectives for future operations and other statements that are not historical fact. By their nature, forward-looking statements involve risk and uncertainty because they relate to future events and circumstances, including, but not limited to, UK domestic, Eurozone and global economic and business conditions, the effects of continued volatility in credit markets, market related risks such as changes in interest rates and exchange rates, effects of changes in valuation of credit market exposures, changes in valuation of issued notes, the policies and actions of governmental and regulatory authorities (including requirements regarding capital and Group structures and the potential for one or more countries exiting the Euro), changes in legislation, the further development of standard

