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See slide 42 for where to find further information on ESG at Barclays





### Fulfilling our Purpose

creating positive influence our delivered through and our Values... outcomes for our Our Purpose... Group synergies... strategy... stakeholders **Customers** and clients Our diversification. Respect We deploy finance built to deliver responsibly to support double-digit Colleagues Integrity people and businesses, returns We work as one acting with empathy and organisation to Service integrity, championing create synergies and innovation and deliver greater value Excellence sustainability, for the Society common good and the Strategic Stewardship long term priorities to sustain and grow **Investors** 



### ESG has been an ongoing focus for Barclays...

Pre- 2016	E Joined the Paris Pledge for Action S Launched LifeSkills G Launched the Barclays Way – our Code of Conduct	2020	<ul> <li>E Announced ambition to be a net zero bank by 2050</li> <li>E Launched BlueTrack™ to measure/track our financed emissions</li> <li>E Set 2025 targets for Energy and Power</li> <li>E Increased green financing target to £100bn and launched £175m principal investment initiative in green innovation</li> </ul>
2016	<ul> <li>Began working with Carbon Disclosure Project (CDP) to calculate supply chain emissions from top 39 suppliers</li> <li>Launched Unreasonable Impact</li> <li>Published Human Rights statement</li> <li>Founding signatory of the HM Treasury Women in Leadership Charter</li> </ul>		<ul> <li>E Proposed our own climate change shareholder resolution</li> <li>S Launched £100m COVID-19 Community Aid Package</li> <li>S Implemented a 12-point Race at Work (RaW) action plan, opening up opportunities to attract, develop and add to our Black talent</li> <li>G Group ExCo position created for Group Head of Public Policy &amp; Corporate Responsibility</li> </ul>
2017	<ul> <li>E Sustainable Finance Framework developed</li> <li>E Signed statement of support of the Financial Stability Board's Taskforce on Climate-related Financial Disclosures (TCFD)</li> <li>S Published first Group Statement on Modern Slavery</li> </ul>		<ul> <li>Founding member of the Net-Zero Banking Alliance (NZBA), part of the Glasgow Financial Alliance for Net Zero (GFANZ)</li> <li>Joined the Get Nature Positive Commitment and Taskforce on Nature-related Financial Disclosures (TNFD) Forum</li> </ul>
2018	© One of the first mainstream UK banks to launch a "Green Home Mortgage"	2021	<ul> <li>Introduced socio-economic inclusion as our sixth Diversity, Equity and Inclusion (DEI) agenda</li> <li>Defined measurable outcomes to track progress against our RaW action plan, through our RaW ambitions</li> </ul>
2019	<ul> <li>E Joined Paris Agreement Capital Transition Assessment (PACTA) pilot</li> <li>E Founding signatory of the Principles for Responsible Banking (PRB)</li> </ul>		G Launched our updated Purpose, Values and Mindset



### ...and we continued to advance our ESG agenda in 2022

 Sourced 100% renewable electricity for our operations<sup>1</sup> and created a pathway to address our supply chain emissions Extended assessment of our financed emissions to six sectors, adding Automotive Manufacturing and Residential Real Estate, and announced accelerated phase-out for coal-fired power generation • On track to deliver against £100bn green financing target well ahead of 2030 deadline and announced new \$1tn Sustainable and Transition financing target and upsized Sustainable Impact Capital target to £500m Developing Client Transition Framework to evaluate our clients' current and expected progress as they transition to a low-carbon economy Brought forward part of the 2023 pay increase, awarding 35,000 UK-based junior colleagues a £1,200 salary increase effective from August 2022 • Introduced 'Equity' into our DEI strategy and set out five DEI priorities Cost of living support: Proactively contacted > 13.5m customers in 2022 with targeted emails based on their financial needs, providing support and guidance on managing their finances Exceeded LifeSkills programme commitments – upskilled 12.6m people from 2018 to 2022 and placed **270,600** people into work from 2019 to 2022 Exceeded Unreasonable Impact commitment – supported 269 growth-stage ventures solving social and environmental challenges since 2016 • Fully integrated our TCFD report into Barclays PLC's 2022 Annual Report • Updated Sustainable Finance Framework which will support new \$1tn Sustainable and Transition financing target Held Say on Climate advisory vote at 2022 AGM; shareholders approved "Barclays' Climate Strategy, Targets and Progress 2022" • Climate risk became a Principal Risk at the start of 2022



<sup>&</sup>lt;sup>1</sup> Global real estate portfolio operations which includes offices, branches, campuses and data centres

### We measure our progress against key metrics and targets (1/2)

	Category	Metric	Target(s) as at FY22	FY21 performance <sup>1</sup>	FY22 performance <sup>1</sup>
	Operational	GHG emissions Scope 1 and 2 (market-based) reduction against 2018 baseline	-90% (2025)	-86%²	-91% <sup>∆,3</sup>
	footprint	Source 100% renewable electricity for our global real estate portfolio	100% (2025)	94%	100%△
		Energy (against 2020 baseline)	-15% (2025) -40% (2030)	-22%	-32%
(ত্	emissions reduction C	Power (against 2020 baseline)	-30% (2025) -50% to -69% (2030)	-8%	-9%
Environment		Cement (against 2021 baseline)	-20% to -26% (2030)	n/a	-2%
		Steel (against 2021 baseline)	-20% to -40% (2030)	n/a	-11%
		Social, environmental and sustainability- linked financing facilitated	£150bn (2018 – 2025)	£193bn	£247.6bn <sup>Δ,4</sup>
	Financing & Investment	Green financing facilitated	£100bn (2018 – 2030)	£62bn	£87.8bn <sup>∆,4</sup>
		Sustainable Impact Capital	£500m (2020 – 2027)	£54m	£89m

 $<sup>^{\</sup>Delta}$  2022 data re-produced from the Barclays PLC Annual Report where selected ESG metrics marked with the symbol  $^{\Delta}$  were subject to KPMG Independent Limited Assurance under ISAE(UK) 3000 and ISAE3410. Refer to the ESG Resource Hub for further details: home.barclays/sustainability/esg-resource-hub/reporting-and-disclosures/ $|^{1}$  Cumulative change  $|^{2}$  Based on 12 months of consumption from 1 October 2020 to 30 September 2021 compared to 2018 baseline  $|^{3}$  Based on 12 months of consumption from 1 October 2021 to 30 September 2022 compared to 2018 baseline  $|^{4}$  FY22 capital markets financing figures are based on Dealogic data as of 13 January 2022. As data on deals is confirmed throughout the year, these numbers may be subject to changes  $|^{4}$ 



### We measure our progress against key metrics and targets (2/2)

	Category	Metric	Target(s) / benchmark as at FY22	FY21 performance	FY22 performance
	Callegaves	Females at Managing Director/Director level	33% (2025)	28%	29%∆
	Colleagues	Colleague engagement	'Maintain engagements at healthy levels' <sup>1</sup>	82%	84%
		Barclays UK (BUK) Net Promoter Score (NPS)	'Improve' <sup>1</sup>	+11	+11
88	Customers and clients	Barclaycard UK NPS	'Improve' <sup>1</sup>	+4	+12
Social		US Consumer Bank Care tNPS <sup>2</sup>	'Improve' <sup>1</sup>	+43	+44
		BUK complaints excl. PPI (YoY move) <sup>3</sup>	'Reduce complaints and improve resolution time' <sup>1</sup>	-17%	-17%
	Communities	LifeSkills – Number of people upskilled	10m (2018 – 2022)	9.8m <sup>4</sup>	12.6m <sup>4</sup>
		LifeSkills – Number of people placed into work	250,000 (2019 – 2022)	193,400 <sup>4</sup>	270,6004
$ \bigcirc $	Board	Females on the Board	(i) ≥40% (2025) and (ii) ≥1 senior Board position <sup>5</sup> (2025)	33%	(i) 38% and (ii) GFD <sup>6</sup>
	composition	Ethnically diverse members of the Board	≥1 <sup>7</sup>	3	2
Governance	ExCo composition	Female Group ExCo and ExCo direct reports	33%	25%	27%∆

 $<sup>^{\</sup>Delta}$  2022 data re-produced from the Barclays PLC Annual Report where selected ESG metrics marked with the symbol  $\Delta$  were subject to KPMG Independent Limited Assurance under ISAE(UK)3000 and ISAE3410. Refer to the ESG Resource Hub for further details: home, barclays/sustainability/esg-resource-hub/reporting-and-disclosures/| $^{1}$ Benchmark| $^{2}$ Care tNPS provides an accurate measure of customer sentiment across our Fraud, Dispute, Credit and Care channels and replaces the relationship NPS reported in the 2021 Annual Report  $^{3}$ BUK total complaints YoY move was  $^{1}$ 8% in 2022 and  $^{2}$ 9% in 2021 | $^{4}$ Cumulative figures| $^{5}$ 9 As set out in the updated Board Diversity Policy adopted on 15 December 2022. Refer to pages 161-162 of Barclays PLC 2022 Annual Report for further details| $^{6}$ 9 Group Finance Director| $^{7}$ 1 Aligned with the Parker Review on the ethnic diversity of UK Boards|



### Our ESG ratings performance

Agency	Rating type	Scale (best to worst)	2019	2020	2021	2022	Year on year
MSCI 🌐	MSCI ESG rating	AAA-CCC	BBB	А	АА	AA	Stable
CDP	CDP Climate Change Questionnaire	A – D-	A-	В	В	A-	Improved
S&P Global	S&P Global Corporate Sustainability Assessment (CSA)	100-0	70 (77 <sup>th</sup> percentile)	77 (88 <sup>th</sup> percentile)	78 (92 <sup>nd</sup> percentile)	75 (95 <sup>th</sup> percentile)	Declined slightly but relative performance improved
	ISS ESG Corporate Score	A+-D-	C-	C-	C-	C-	Stable
ISS ESG>	ISS Environmental Disclosure QualityScore	1-10	1	1	1	1	Stable
133 [30]	ISS Social Disclosure QualityScore	1-10	1	1	1	1	Stable
	ISS Governance Disclosure QualityScore	1-10	10	8	7	9	Declined
Moody's ESG Solutions	Moody's ESG Solutions ESG Assessment <sup>1</sup>	100-0	48 (limited)	49 (limited)	55 (robust)	55 (robust)	Stable
FTSE Russell	FTSE Russell ESG Rating	5-0	4.8 (97 <sup>th</sup> percentile)	4.7 (94 <sup>th</sup> percentile)	4.2 (92 <sup>nd</sup> percentile)	4.7 (98 <sup>th</sup> percentile)	Improved

Note: Barclays' Sustainalytics ESG Risk Rating can be found on the Sustainalytics website:  $\frac{https://www.sustainalytics.com/esg-rating/barclays-plc/1008202145}{https://www.sustainalytics.com/esg-rating/barclays-plc/1008202145}$ 

 $<sup>^1</sup>$ This ESG Assessment was originally provided by Vigeo Eiris, which is now part of Moody's ESG Solutions | Copyright @ 2022 Morningstar Sustainalytics. All rights reserved. This publication contains information developed by Sustainalytics (www.sustainalytics (www.sustainalytics and/or its third party suppliers (Third Party Data) and are provided for informational purposes only. They do not constitute an endorsement of any product or project, nor an investment advice and are not warranted to be complete, timely, accurate or suitable for a particular purpose. Their use is subject to conditions available at <a href="https://www.sustainalytics.com/legal-disclaimers">https://www.sustainalytics.com/legal-disclaimers</a> |







### Our climate strategy

In March 2020, we announced our ambition to be a net zero bank by 2050, becoming one of the first banks to do so. We have a three-part strategy to turn that ambition into action:



2

3

#### Achieving net zero operations

Barclays is working to reduce its

Scope 1, Scope 2 and Scope 3

operational emissions 1 consistent

with a 1.5°C aligned pathway and to

counterbalance any residual

emissions

See slides 13-14

#### Reducing our financed emissions

Barclays is committed to aligning its financing with the goals and timelines of the Paris Agreement, consistent with limiting the increase in global temperatures to 1.5°C

See slides 15-20

#### Financing the transition

Barclays is helping to provide the green and sustainable finance required to transform the economies, customers and clients we serve

See slides 21-24

Our strategy is underpinned by the way we assess and manage our exposure to climate-related risk.

Climate Risk is a Principal Risk under Barclays' Enterprise Risk Management Framework

We define our Scope 3 operational emissions to include supply chain, waste, business travel and leased assets



### Selected targets and policies and new announcements against them

	Previously announced target/policy	New announcement	
1 Achieving net	• Energy: Source 100% renewable electricity for our global real estate portfolio by end of 2025	• Energy: New milestones of 115kWh/m² per year average energy use intensity across our corporate offices by the end of 2035 and 10MW onsite renewable electricity capacity installed across our global real estate portfolio by the end of 2035	
zero operations	• GHG emissions: -90% reduction in Scope 1 and 2 (market-based) GHG emissions vs. 2018 baseline	<ul> <li>GHG emissions: New milestones of -50% reduction in GHG supply chemissions by end 2030 and -90% by end 2050 vs. 2018 baseline and 9 of suppliers<sup>1</sup> to have science-based GHG emissions reduction targets place by end 2030</li> </ul>	
	• n/a	• Automotive manufacturing: 2030 target of -40% to -64% reduction in $\rm CO_2e$ emissions intensity vs. 2022 baseline (Scopes 1, 2 and 3)	
(2)	• n/a	• Residential Real Estate: 2030 convergence point of -40% reduction in ${\rm CO_2}{\rm e}$ emissions intensity vs. 2022 baseline (Scopes 1 and 2)	
Reducing our financed emissions	<ul> <li>Coal-fired power generation: 2030 phase out of financing to clients engaged in<sup>2</sup> coal-fired power generation in the UK and EU, 2035 for the rest of the world (incl. USA)</li> </ul>	<ul> <li>Coal-fired power generation: 2030 phase out of financing to clients engaged in<sup>2</sup> coal-fired power generation in the EU and OECD, 2035 for the rest of the world</li> </ul>	
emissions	<ul> <li>Oil sands policy: Only provide financing to oil sands exploration and production clients who have projects to reduce materially their overall emissions intensity, and a plan for the company as a whole to have lower emissions intensity than the level of the median global oil producer by the end of the decade</li> </ul>	<ul> <li>Oil sands policy<sup>3</sup>: Will not provide financing<sup>4</sup>:</li> <li>To oil sands exploration and production companies<sup>5</sup>; or</li> <li>For the construction of new (i) oil sands exploration, production and/or processing assets; or (ii) pipelines whose primary use is for the transportation of crude oil extracted from oil sands</li> </ul>	
(3)	Sustainable financing: Facilitate £150bn of social, environmental and sustainability-linked financing (2018-2025)	• Sustainable financing: Facilitate \$1tn of Sustainable and Transition financing between 2023 and end of 2030	
Financing the transition	• Sustainable Impact Capital: Invest up to £175m of Barclays' own capital in environmentally-focused early-stage companies by 2025	Sustainable Impact Capital: Increase investment of Barclays' capital in global climate tech start-ups to £500m by the end of 2027	

 $<sup>^1</sup>$  By Barclays' addressable spend, defined as external costs incurred by Barclays in the normal course of business where Procurement has influence over where the spend is placed |  $^2$  A client is "engaged in" if it generates >5% of its revenue from the activity |  $^3$  With effect from 1 July 2023 | Refers to all lending, underwriting, issuance of debt and equity, trade and working capital finance | 50il sands exploration and production companies are those that majority own (>50%) or operate oil sands exploration, production and processing assets, other than companies that generate less than 10% of revenue from these activities





### 1) Progress against our net zero operations milestones

#### **Emissions reduction**

GHG emissions Scope 1 and 2 (marketbased) reduction against 2018 baseline

 $-91\%^{\Delta,1}$  (2021: -86%<sup>2</sup>) against a target of -90% by end 2025

GHG emissions Scope 1 and 2 (locationbased) reduction against 2018 baseline

 $-43\%^{\Delta, 1}$  (2021: -33%<sup>2</sup>) against a milestone of -50% by end 2030

GHG emissions reduction across our supply chain against 2018 baseline

-8% against milestones of -50% by end 2030 and -90% by end 2050

Suppliers<sup>3</sup> with science-based GHG emissions reduction targets

47%<sup>4</sup> against milestones of 70% by end 2025 and 90% by end 2030

#### Others

Average annual energy use intensity across our corporate offices

265kWh/m² per year against a milestone of 115kWh/m<sup>2</sup> per year by end 2035

Renewable electricity sourcing for our global real estate portfolio

100%<sup>△</sup> (2021: 94%) against a target of 100% by end 2025

On-site renewable electricity capacity installed across our global real estate portfolio

> 0.26MW against a milestone of 10MW by end 2035

Proportion of UK company cars transitioned to electric vehicles (EV)

55% (2021: 27%) against a milestone of 100% by end 2025

Campus waste diverted<sup>5</sup>

65% (2021: 46%) against a milestone of 90% by end 2035

Proportion of our global fleet transitioned to EV or ultra-low emissions vehicles where EVs are not viable

24% (2021: 10%) against a milestone of 100% by end 2030

<sup>Δ</sup> 2022 data re-produced from the Barclays PLC Annual Report where selected ESG metrics marked with the symbol Δ were subject to KPMG Independent Limited Assurance under ISAE(UK)3000 and ISAE3410. Refer to the ESG Resource Hub for further details: home.barclays/sustainability/esg-resource-hub/reporting-and-disclosures/|1Based on 12 months of consumption from 1 October 2021 to 30 September 2022 compared to 2018 baseline |2Based on 12 months of consumption from 1 October 2020 to 30 September 2021 compared to 2018 baseline | 3 By Barclays' addressable spend | 4 Committed to or in place | 5 Campuses include 1 Churchill Place, 745 7th Avenue, Radbroke, Northampton, Glasgow, Pune, Whippany, Dryrock





### Executing our net zero operations strategy

Our operations have been carbon neutral since 2020. We will continue to decarbonise our operations to meet our net zero ambition

#### Reducing our Scope 1 and 2 emissions

Scope 1 and 2 GHG emissions ('000 tCO <sub>2</sub> e) <sup>2,3</sup>								
	2018	2019	2020	2021	2022			
	Mark	et-base	ed					
Scope 1 and 2 GHG emissions	257.1	108.0	71.0	36.8	21.9	2025 target of:		
Reduction in Scope 1 and 2 GHG emissions vs. 2018 baseline	n/a	-58%	-72%	-86%	-91%△	-90%		
	Locat	ion-bas	ed					
Scope 1 and 2 GHG emissions	218.5	198.6	171.4	147.4	123.5	2030 milestone of:		
Reduction in Scope 1 and 2 GHG emissions vs. 2018 baseline	n/a	-9%	-22%	-33%	-43%△	-50%		

#### 2022 highlights

- Sourced 100% renewable electricity for our global real estate portfolio ahead of 2025 deadline
- Signed a 10-year Power Purchase Agreement which will support Creag Riabach, an onshore wind farm project in Scotland
- Reduced global real estate portfolio energy consumption by 30% compared to 2018 baseline
- 57% of our global real estate portfolio by area has a third-party verified green building certification as of December 2022

Addressing our Scope 3 operational emissions

#### 2022 highlights

Expanded our GHG scope 3 inventory

to include supply chain, leased assets and waste emissions

Achieved -8% reduction in GHG emissions across our supply chain vs. milestones of -50% by end 2030 and -90% by end 2050

Reduced air travel by 73% compared to 2018 baseline

47%<sup>4</sup> of suppliers<sup>5</sup> have science-based emissions reduction targets

 $^{4}$  2022 data re-produced from the Barclays PLC Annual Report where selected ESG metrics marked with the symbol  $\Delta$  were subject to KPMG Independent Limited Assurance under ISAE(UK)3000 and ISAE3410. Refer to the ESG Resource Hub for further details: home barclays/sustainability/esg-resource-hub/reporting-and-disclosures/ $^{1}$  Defined as first reducing carbon dioxide emissions then counterbalancing carbon dioxide emissions from Scope 1, 2 and 3 business travel with carbon credit offsets  $^{1}$  Reporting periods are from 1 Oct of prior year to 30 Sep of current year  $^{1}$  Prior year figures have been restated to reflect updated carbon emission factors, improvements in data quality and updates to estimates previously applied. For further details, please refer to Barclays' 2022 Annual Report  $^{1}$  Committed to or in place  $^{1}$  8 y Barclays' addressable spend  $^{1}$ 



## 2 BlueTrack<sup>TM</sup> is how we measure our financed emissions

BlueTrack<sup>TM</sup> is our methodology for measuring and tracking our financed emissions at a portfolio level against the goals of the Paris Agreement as outlined in our <u>BlueTrack<sup>TM</sup> Whitepaper</u>



5. Compare financed emissions to benchmark

- Methodology covers not only lending but also capital markets financing, better reflecting the breadth of our support for clients through our investment bank
- Covers Energy, Power, Cement and Steel. Extended assessment to cover two new sectors in 2022
- Early adopter of a 2025 Energy absolute emissions reduction target

#### Financed emissions metrics

Sector				Setting our targets				Monitoring our progress to 2022		
Sector	Sector boundaries	Emissions scope	GHG included	Reference scenario	Target metric <sup>1</sup>	Baseline year	Target vs. baseline	Cumulative change <sup>1</sup>	Absolute emissions (MtCO <sub>2</sub> e) <sup>1</sup>	Physical intensity <sup>1</sup>
Energy	Upstream Energy	1,2 and 3	CO <sub>2</sub> and methane	IEA SDS IEA NZE2050	Absolute	2020	-15% by end 2025	-32%	51.7△	59.6
			-		emissions		-40% by end 2030			gCO <sub>2</sub> e/MJ
Power	Power generators	1	CO <sub>2</sub>	IEA SDS	Physical	2020	-30% by end 2025	-9%	29.2	302∆
1 OWEI	1 ower generators	1	$CO_2$	IEA NZE2050	intensity	2020	-50% to -69% by end 2030	370	25.2	kgCO₂e/MWh
Comount	Cement manufacturers :	irers 1 and 2	All GHGs	IEA NZE2050	Physical	2021	-20% to -26% by end 2030	-2%	0.7	0.610∆
Cement					intensity	2021				tCO <sub>2</sub> e/t
Charl		1 1 2	All CLIC	IEA NZE2050	Physical	2021	2007   4007   40070	4404	1.6	1.732△
Steel	Steel manufacturers	1 and 2	All GHGs	IEA NZEZUSU	intensity	2021	-20% to -40% by end 2030	-11%		tCO2e/t
Automotive	Light Duty Vehicles	4.0 17	Scope 1 and 2: all	IEA NIZEGOEO	Physical	2022	100/1 640/1 10070	Minima	6.0	167.2△
Manufacturing	manufacturers	1, 2 and 3	GHGs, Scope 3: CO <sub>2</sub>	IEA NZE2050	intensity	2022	-40% to -64% by end 2030	Newsector	6.2	gCO₂e/km
Danidantial Dani	1.11/ 1 1-1 1-1		CO		Dhusiaal		Convergence point vs.			
	UK buy-to-let and owner	1 and 2	CO <sub>2</sub> , methane and	CCC BNZ	Physical	2022	baseline	<b>New sector</b>	1.5	32.9 <sup>Δ</sup>
Estate	occupied mortgages		nitrous oxide		intensity		-40% by end 2030		1.5	kgCO <sub>2</sub> e/m <sup>2</sup>

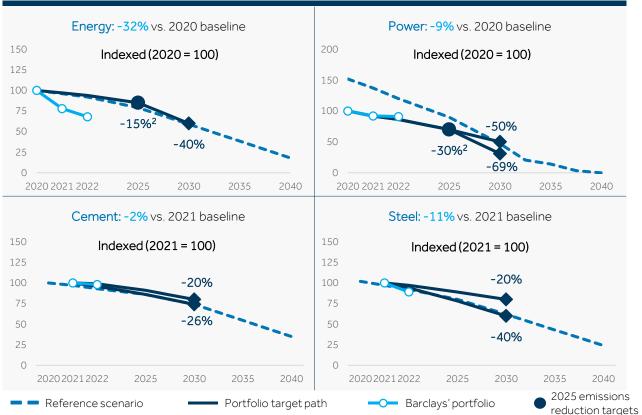
 $<sup>^{\</sup>Delta}$  2022 data re-produced from the Barclays PLC Annual Report where selected ESG metrics marked with the symbol  $\Delta$  were subject to KPMG Independent Limited Assurance under ISAE(UK)3000 and ISAE3410. Refer to the ESG Resource Hub for further details: home.barclays/sustainability/esg-resource-hub/reporting-and-disclosures/ $^{1}$  Targets and progress for Energy are based on absolute emissions. Targets and progress for Power, Cement, Steel, Automotive Manufacturing and Residential Real Estate are based on physical intensity



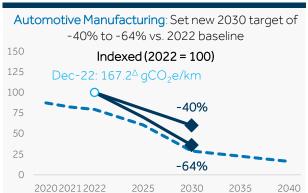
## 2 Progress against our existing sector targets and new sectors assessed

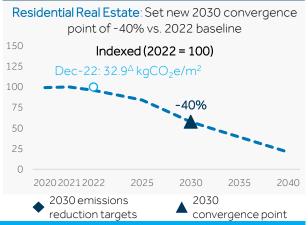
#### We have 1.5°C-aligned targets set against 5 NZBA¹ high-emitting sectors

#### Progress against our existing sector targets



#### New sectors assessed





We aim to assess our baseline financed emissions across the Agriculture, Commercial Real Estate, Aviation and Shipping sectors during 2023

<sup>&</sup>lt;sup>△</sup> 2022 data re-produced from the Barclays PLC Annual Report where selected ESG metrics marked with the symbol △ were subject to KPMG Independent Limited Assurance under ISAE(UK)3000 and ISAE3410. Refer to the ESG Resource Hub for further details: home.barclays/sustainability/esq-resource-hub/reporting-and-disclosures/|¹Net-Zero Banking Alliance|²Based on IEA SDS Benchmark OECD|



### (2)

### Restrictive policies – thermal coal mining

Barclays' thermal coal mining policy at a glance

Existing policies that will continue 2023

2030 2035









- No project finance for greenfield development or material expansion<sup>1</sup> of thermal coal mines anywhere in the world
- No General Corporate
   Purposes (GCP) financing that
   is specified as being for new or
   material expansion<sup>1</sup> of thermal
   coal mining
- No financing<sup>2</sup> to clients that generate >50% of revenue from thermal coal mining

- No financing<sup>2</sup> to existing clients that generate >30% of revenues from thermal coal mining
- No financing<sup>2</sup> to new clients<sup>3</sup> engaged in<sup>4</sup> thermal coal mining
- No general corporate financing to clients with entities engaged in<sup>4</sup> opening new thermal coal mines or material expansion<sup>1</sup> of existing thermal coal mines<sup>5</sup>
- Phase out financing<sup>2</sup> to all clients engaged in<sup>4</sup> thermal coal mining in the EU and OECD countries
- No financing<sup>2</sup> to clients that generate > 10% of revenues from thermal coal mining in the rest of the world
- Phase out financing<sup>2</sup> to all clients engaged in<sup>4</sup> thermal coal mining

Note: Full details of our restrictive policies (including exceptions) are set out in detail in our Climate Change Statement: Our Approach to Sensitive Sectors, and include clear restrictions on thermal coal mining and coal-fired power generation, Arctic exploration and production, oil sands and hydraulic fracturing (fracking). Further restrictions are set out in our Position Statements in relation to Forestry and Agricultural Commodities, World Heritage Sites and Ramsar Wetlands, and Climate Change | ¹ Increase in annual tonnage of thermal coal extracted from existing thermal coal mines by more than 20% measured from a baseline of maximum p.a. tonnage for preceding three years. Expansion in such cases relates to absolute global increases for an entity or group as a result of mergers or acquisitions | ² Refers to all lending, underwriting, issuance of debt and equity, trade and working capital finance | ³ Measured from the group was a client of Barclays as at 1 April 2022 | ⁴ A client/entity is "engaged in" if it generates >5% of its revenue from the activity | ⁵ Unless an undertaking is received from the borrower or we are otherwise satisfied that the proceeds of the GCP financing will not be made available to entities engaged in opening new thermal coal mines |



### (2)

### Restrictive policies – coal-fired power generation

Barclays' coal-fired power generation policy at a glance

Existing policies that will continue 2023 2025 2030 2035

- No project finance to enable the construction or material expansion<sup>1</sup> of coal-fired power stations anywhere in the world
- No General Corporate Purposes (GCP) financing that is specified as being for coal-fired power plant development or material expansion<sup>1</sup>
- No financing<sup>2</sup> to clients that generate >50% of revenue from coal-fired power generation

- No general corporate financing to clients with entities engaged in<sup>3</sup> developing new coal-fired power plants or material expansion of existing coal-fired power plants<sup>4</sup>
- No financing<sup>2</sup> to clients that generate >30% of revenue from coal-fired power generation
- No financing<sup>2</sup> to clients that generate >10% of revenue from coal-fired power generation in the rest of the world

Phase out of financing<sup>2</sup> to

generation in the EU and

all clients engaged in<sup>3</sup>

coal-fired power

OFCD

 Phase out of financing<sup>2</sup> for all clients engaged in<sup>3</sup> thermal coal-fired power generation

We have brought forward our previous 2035 phase out date for the US to 2030, aligning our phase out dates for coalfired power generation with thermal coal mining (2030: EU and OECD, 2035: rest of the world)

Note: Full details of our restrictive policies (including exceptions) are set out in detail in our Climate Change Statement: Our Approach to Sensitive Sectors, and include clear restrictions on thermal coal mining and coal-fired power generation, Arctic exploration and production, oil sands and hydraulic fracturing (fracking). Further restrictions are set out in our Position Statements in relation to Forestry and Agricultural Commodities, World Heritage Sites and Ramsar Wetlands, and Climate Change | ¹ Investment to extend the unabated operating lifetime of existing thermal coal power plants or increase net operational thermal power capacity by more than 20% measure from a baseline of maximum capacity for preceding three years reported. Expansion in such cases relates to absolute global increases rather than increases for an entity or group as a result of mergers or acquisitions | ² Refers to all lending, underwriting, issuance of debt and equity, trade and working capital finance | ³ A client/entity is "engaged in" if it generates >5% of its revenue from the activity | ⁴ Unless an undertaking is received from the borrower or we are otherwise satisfied that proceeds of such GCP financing will not be made available to entities engaged in developing new coal-fired power plants |



### 2

### Restrictive policies – other sensitive sectors

#### Oil sands

- Current policy effectively reduced lending exposure to oil sands exploration and production companies<sup>1</sup> to zero at the end of 2022
- We are further updating our policies from 1 July 2023 and will not provide financing<sup>2</sup>:
- ∘ To oil sands exploration and production companies¹; or
- For the construction of new (i) oil sands exploration, production and/or processing assets; or (ii) pipelines whose primary use is for the transportation of crude oil extracted from oil sands

#### Hydraulic fracturing (Fracking)

- No direct<sup>3</sup> financing of projects involving fracking in UK and Europe
- No financing<sup>2</sup> to companies primarily engaged in fracking activities in UK and Europe
- Enhanced Due Diligence (EDD) and additional requirements applied to any financing<sup>2</sup> for a company involved in fracking activities outside UK and Europe

#### Arctic oil & gas

- No direct<sup>3</sup> financing of oil & gas projects in Arctic Circle
- No financing<sup>2</sup> to companies primarily engaged in oil & gas exploration and production operations in Arctic Circle
- No financing<sup>2</sup> to ancillary Arctic oil & gas businesses where proceeds are known to be for supporting new oil and gas exploration, production or new pipeline transportation projects in the Arctic Circle

#### Mountain Top Removal (MTR) coal mining

- No direct<sup>3</sup> financing of MTR projects or developments
- EDD applied to financing facilities for clients who practice MTR

Note: Full details of our restrictive policies (including exceptions) are set out in detail in our Climate Change Statement: Our Approach to Sensitive Sectors, and include clear restrictions on thermal coal mining and coal-fired power generation, Arctic exploration and production, oil sands and hydraulic fracturing (fracking). Further restrictions are set out in our Position Statements in relation to Forestry and Agricultural Commodities and World Heritage and Ramsar Wetlands [ $^1$  Oil sands exploration and production and production companies are those that majority own (>50%) or operate oil sands exploration, production and processing assets, other than companies that generate less than 10% of revenue from these activities [ $^2$  Refers to all lending, underwriting, issuance of debt and equity, trade and working capital finance [ $^3$  Refers to project finance or other lending/underwriting where the use of proceeds is known to be for a particular project [ $^3$ 





### (2) We engage with our clients through various means and channels

Client Transition Framework (CTF)

Our CTF will support our evaluation of our corporate clients' current and expected progress as they transition to a low-carbon business model. Together with BlueTrack<sup>TM</sup>, it will help re-shape our portfolio emissions profile

#### Evaluation methodology

#### Quantitative: Assesses a client's alignment with our emissions targets and sector benchmarks

- Qualitative: Assesses the credibility of a client's transition plan. Considers criteria such as low-carbon technologies employed and green capex or opex plans
- Results in an overall CTF score from T1 (best) to T5 (worst)

#### Pilot assessment results

- Initial assessments have been conducted for majority of corporate clients in sectors where BlueTrack<sup>TM</sup> targets have previously been set (Energy, Power, Cement and Steel)
- Findings include:
  - o c.80% of assessed clients have climate targets
  - o c.60% of assessed clients have executive compensation tied to achievement of their climate goals
- We will continue to work to address data quality challenges we have identified

#### Future applications

- CTF results will increasingly be integrated into key bank-wide processes
- Scores may also be used to inform certain existing processes, allowing us to:
  - o Measure, monitor and report on clients' decarbonisation progress
  - Understand how we can support clients' transition
  - o Identify engagement opportunities
  - Inform our own transition plan and progress
- We will focus our climatespecific engagement on the lowest scoring clients

#### Business/events

Proactive engagement with many of our clients on the risks and opportunities from the transition

#### >15.000

engagements with clients within the Corporate Bank on ESG topics in 2022 (2021: c.5,000)

#### c.2,000

contacts reached through client events on ESG and sustainability topics in 2022

#### Research

Using our thought leadership to help support client thinking

#### >400

ESG-focused research reports published in 2022

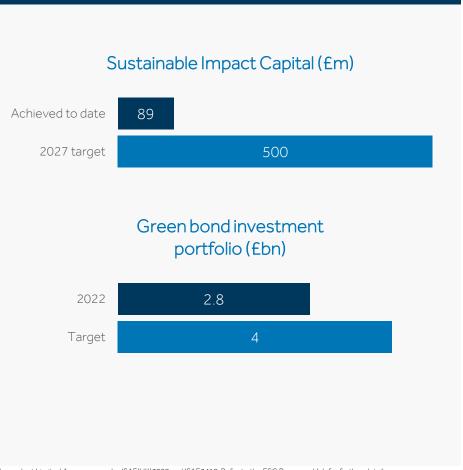


### (3) Progress against our sustainable financing targets

Facilitating finance for our clients and customers



#### Making direct investments



<sup>&</sup>lt;sup>Δ</sup> 2022 data re-produced from the Barclays PLC Annual Report where selected ESG metrics marked with the symbol Δ were subject to KPMG Independent Limited Assurance under ISAE(UK)3000 and ISAE3410. Refer to the ESG Resource Hub for further details: home barclays/sustainability/esg-resource-hub/reporting-and-disclosures/ $|^1F$ 222 capital markets financing figures are based on Dealogic data as of 13 January 2022. As data on deals is confirmed throughout the year, these numbers may be subject to changes  $|^2F$ 20 Comprises of labelled, 'use of proceeds' and business mix financing in environmental categories and sustainability-linked financing that incorporates environmental performance targets



### (3) Y

### Year on year progress against our sustainable financing targets

#### Highlights

Social, environmental and sustainability-linked financing facilitated

£247.6bn<sup>△,1</sup> vs. target of £150bn by end 2025

$$(1) + (2) + (3)$$

Joint Mandated Lead Arranger and Sustainability and Documentation Coordinator for Motability Operations' £1.9bn sustainability-linked term and RCF in 2022

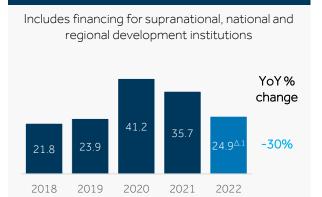
#### Green financing facilitated

£87.8bn<sup>△,1</sup> vs. target of £100bn by end 2030

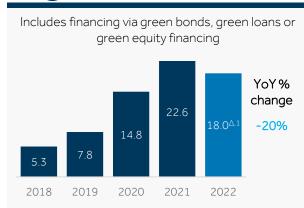
2 + environmental element of 3

Lead left bookrunner on Portland General Electric's \$500m green financing equity offering in 2022





### 2 Environmental financing (£bn)







Announced new target in December 2022 to facilitate \$1tn Sustainable and Transition financing between 2023 and end 2030

<sup>&</sup>lt;sup>a</sup> 2022 data re-produced from the Barclays PLC Annual Report where selected ESG metrics marked with the symbol △ were subject to KPMG Independent Limited Assurance under ISAE(UK)3000 and ISAE3410. Refer to the ESG Resource Hub for further details: home barclays/sustainability/esq-resource-hub/reporting-and-disclosures/ | <sup>1</sup>FY22 capital markets financing figures are based on Dealogic data as of 13 February 2022. As data on deals is confirmed throughout the year, these numbers may be subject to changes |



### 3) Expanding our sustainable finance activities through specialist teams

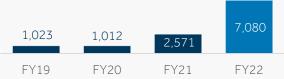
#### Barclays UK

Appointed Head of Sustainable Finance – BUK

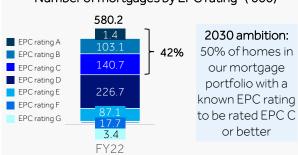
Green Home and Buy-to-Let Mortgages

>£2.6bn completed in Green Home Mortgages<sup>1</sup> as at the end of 2022

Number of Green Home Mortgages issued<sup>1</sup>



#### Number of mortgages by EPC rating<sup>2</sup> ('000)



#### Greener Home Reward

• Pilot launched in 2022 offering up to £2,000 for mortgage customers who install energy efficient measures in their homes

#### Corporate and Investment Bank

• Appointed Head of Sustainable Finance – CIB

#### Sustainable Capital Markets

- Originating, structuring and executing tailor-made green, social, sustainability, transition and sustainability-linked capital markets financing solutions for our global clients
- Duration Manager on the £4.5bn tap of the UK's second Green Gilt in 2022

#### Sustainable and Impact Banking

- Advisory and capital raises for emerging growth, climate technology companies and strategic advisory for existing banking clients
- Advised/acted as underwriter on 22 transactions. with total value of \$13.5bn in 2022, including green hydrogen leader Haffner Energy's IPO

#### Sustainable Product Group

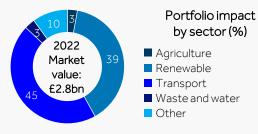
- · Originating and structuring green and sustainability-linked corporate banking products across lending, trade and project finance
- Sustainability Coordinator for Cairn Homes plc's €277.5m sustainability-linked facility (includes biodiversity targets) in 2022, the largest of its type arranged in the Irish homebuilding sector

#### Treasury and Markets



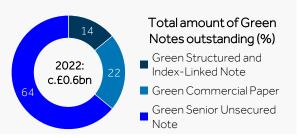
See next slide for details

#### Green bond investment portfolio



#### Green Notes programme

Covers a wide range of Barclays issued products used to finance/refinance green assets originated by our corporate and investment banking teams



1 From this year, we have excluded from the reported numbers instances where the Green product has been ported to another property as part of a home move, as the new property may not be energy efficient | 2 Data as of 30 September 2022 |



Portfolio as at FY22

## Sustainable Impact Capital: Upsized target to £500m

#### Mission

Accelerate the transition to a net zero future by investing £500m by the end of 2027 (£175m by 2025 previously) in global climate tech start-ups, including a focus on:

- Technologies that are enabling decarbonisation within carbon intensive sectors
- Carbon capture and hydrogen technologies



#### Investment principles

Invest in propositions that are strategic, impactful and economic:

Strategic

Supporting Barclays' goal of transitioning its businesses, customers and communities to a net-zero and netnegative long-term operating model



Reaching meaningful environmental benefits. particularly with respect to the evolving need for decarbonisation

Economic

Achieving long term commercial success by investing in scalable innovators

**80 ACRES FARM** 









protein



















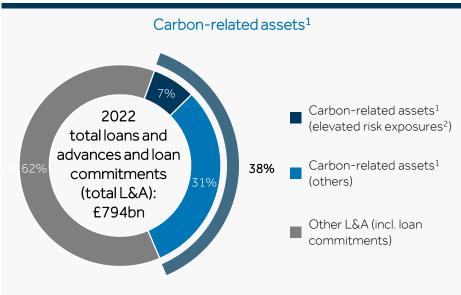


£89m invested under Sustainable Impact Capital as at FY22, against a target of £500m by the end of 2027



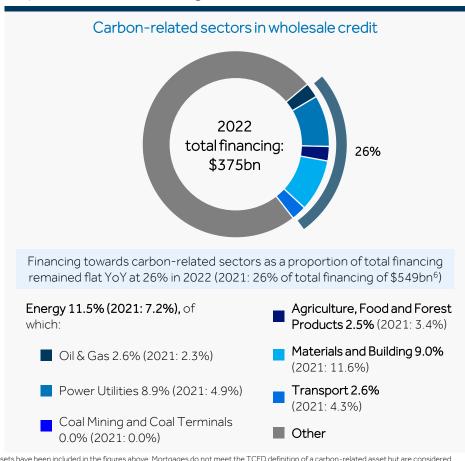
### Reporting climate risk exposures in line with TCFD recommendations

#### Lending portfolio



£bn	2021	2022	YoY
Carbon-related assets <sup>1</sup>	<b>288.2³</b> (41%³ of total L&A)	<b>302.2</b> <sup>4</sup> (38% of total L&A)	<b>+5%</b> (-3ppts)
o/w: elevated risk exposures <sup>2</sup>	50.7 (7% of total L&A)	55.6 (7% of total L&A)	+10% (flat)
Total L&A	707.2	794.3	+12%

#### Capital markets financing<sup>5</sup>



 $<sup>^1</sup>$  Assets tied to the energy, transportation, materials and buildings, and agriculture, food and forest products sectors. For 2022, UK Mortgage assets have been included in the figures above. Mortgages do not meet the TCFD definition of a carbon-related asset but are considered carbon-related, and have been covered as part of our work to assess the financed emissions across our portfolio and measure the baseline emissions that we finance across sectors |  $^2$  Quantitative credit exposures to sectors sensitive to the impacts from climate change. These figures should not be interpreted as an indicator of relative carbon intensity| $^3$  Scope has been widened to include UK mortgages (£159h increase) and all Barclays entities as opposed to just material entities (£15h increase)| $^4$  Excludes £5.9bn of Fronting Stand By Letter of Credits (SBLCs) that are part of total loans & advances & loans commitments since these amounts are counter-indemnified by other lenders| $^5$  Sourced from Dealogic | $^5$  2021 figures have been recalculated by Dealogic as data on deals is confirmed throughout the year, e.g. in Barclays TCFD Report 2021, our 2021 total financing figure was reported as \$5.48bn|



# Continued engagement on the transition towards a nature-positive economy

#### Addressing nature and biodiversity considerations in our financing and operations

Finance for Europe

- Piloted the Taskforce on Nature-related Financial Disclosures' (TNFD) draft framework, including the proposed risk assessment process (LEAP-FI) on our UK and European Agriculture and Food portfolio
- Financing restrictions that seek to address nature and biodiversity-related risk within our position statements in relation to Forestry and Agricultural Commodities, World Heritage Sites and Ramsar Wetlands, and Climate Change
- Barclays is a signatory to the New York Declaration on Forests and its objective of supporting all endeavours to end natural forest loss by 2030. We intend to update our Forestry and Agricultural Commodities Statement in Q223
- Our sustainable and transition financing target includes financing for categories related to nature and biodiversity such as 'sustainable food, agriculture, forestry, aquaculture and fisheries'
- We have an ambition to achieve and maintain TRUE (Total Resource Use and Efficiency) zero waste certified projects across our key campuses by 2035. We also seek to enhance biodiversity across our buildings

#### Actively evolving our approach including through engaging with emerging industry and cross-sector initiatives

UNIVERSITY OF CAMBRIDGE

Member of the TNFD Forum as part of which we have provided feedback to the TNFD on their draft framework



Joined pilot led by UNEP FI to test the draft TNFD framework methodology, alongside other banks

We contributed to AFME¹ and EY's Biodiversity Paper 'Into the wild: why nature may be the next frontier for capital markets'

As part of the Cambridge Institute for Sustainability Leadership's Banking Environment Initiative, we fed into the paper 'Integrating climate and nature: The rationale for financial institutions'

Banking Environment

Initiative

Completed the second year of our threeyear partnership with the Blue Marine Foundation (BLUE), supporting them in delivering their goal of ensuring that at least 30% of the global ocean is effectively protected and the other 70% sustainably managed by 2030

<sup>1</sup> Association for Financial Markets in Europe



### Barclays engages extensively in cross-industry initiatives (1/2)

Theme	Industry collaboration	Barclays' involvement/additional information
	Glasgow Financial Alliance for Net Zero	In 2022, Barclays contributed to a publication <i>'Guidance on Use of Sectoral Pathways for Financial institutions'</i> published in June
	Net-Zero Banking Alliance (NZBA)	In 2021, Barclays was a founding member of the NZBA. Since 2022, Barclays has coled the Sector Work Track within NZBA
	Oxford Sustainable Finance Group & the UK Centre for Greening Finance and Investment	In October 2022, Barclays announced a three-year partnership with Oxford to work on developing a credible methodology for monitoring emissions and creating transition pathways in the agriculture sector
	Partnership for Carbon Accounting Financials  PCAF  Partnership for Carbon Accounting Financials	Barclays has been a member of PCAF since 2020. During 2022, Barclays co-chaired a Capital Markets Working Group of eight global banks that have developed a proposed methodology to account for the emissions associated with capital markets transactions
Climate and sustainability	PRA/FCA Climate Financial Risk Forum  CFRF CLIMATE FINANCIAL RISK FORUM	The CFRF brings together UK regulators and senior financial sector representatives to share their experiences in managing climate-related risks and opportunities. During 2022, Barclays chaired the Transition to Net Zero Working Group
	RMI's Center for Climate Aligned Finance (CCAF)  Center Climate Aligned Finance	In September 2022, Barclays became a Strategic Partner of RMI's CCAF. The Center acts as an implementation partner to banks seeking to align their investments with a net zero future
	Sustainable Markets Initiative (SMI)  Sustainable Markets Initiative	Barclays is a member of the SMI's Financial Services Taskforce (FSTF). The SMI was launched in 2020 by His Majesty King Charles III when in role as The Prince of Wales
	World Business Council for Sustainable Development	In 2021, Barclays became a member of the Banking for Impact on Climate in Agriculture (B4ICA) initiative which brings together banks to develop technical datasolutions to support themselves and their clients to align their financial portfolios in the food, agriculture, and land use space towards net zero and Paris Agreement goals. In 2022, Barclays contributed to a publication 'An Introductory Guide for Net-Zero Target Setting for Farm-Based Agricultural Emissions' published in December



### Barclays engages extensively in cross-industry initiatives (2/2)

Т	Theme	Industry collaboration	Barclays' involvement/additional information			
	Ceres Ceres Sustainability is the bottom line.	Barclays has been an active member of Ceres since 2019, participating in various working groups across environmental and climate justice, climate-related disclosures, policy engagement and biodiversity. In 2022, we partnered with Ceres to integrate a US perspective on Just Transition, conducting research to organise a stakeholder dialogue on the topic and spoke at their Financing a Net Zero Economy conference during New York Climate week on a Just Transition panel				
	Multi- nematic	United Nations Environment Programme – Finance Initiative (UNEP FI)  UN (in) environment programme  finance initiative	Barclays has been a member of UNEP FI for more than 20 years and was a founding signatory of the Principles for Responsible Banking (PRB) and joined the NZBA in 2021. From 2021, Barclays' Group Head of Sustainability has sat on the Western Europe Banking Board and our CEO joined the Leadership Council in 2022			
		Cambridge Institute of Sustainability Leadership's (CISL) Banking Environment Initiative (BEI)  Cambridge Institute of Sustainability Cadership Sustainability Leadership's Sustainability Leadership'	Barclays is a founding member of the BEI, a group of global banks working on actionable pathways towards a sustainable economy, convened by the CISL. In 2022, Barclays engaged with member banks on the topics of Just Transition and nature			
	Just ansition	LSE/ Grantham Institute  Grantham Research Institute on Climate Change and the Environment	In 2021, Barclays joined over 40 financial institutions and stakeholders to form the Financing a Just Transition Alliance. In 2022 Barclays contributed to the report 'Making Transition Plans Just'			
	ture and diversity	Taskforce on Nature- related Financial Disclosures (TNFD) Forum  T N Forum Member	Barclays is a member of the TNFD Forum, which is a consultative network of institutional supporters who share the vision and mission of the TNFD. In 2022, we participated in a pilot led by UNEP FI to test the draft TNFD framework			

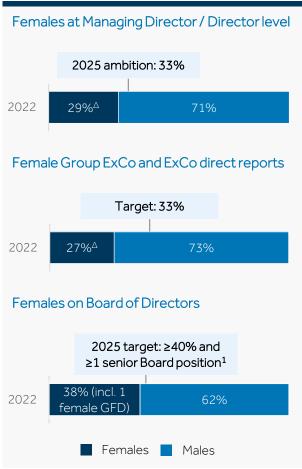






### We are making progress against our DEI ambitions

#### Gender



#### Ethnicity



#### 2022 key highlights

- Increased our female representation at D/MD grades to 29%<sup>∆</sup> (2021: 28%)
- Achieved our ambition to double the number of Black MDs in the US and UK to 18 by the end of 2022
- Launched partnerships with historically Black Colleges and Universities and Hispanic-Serving Institutions in the US

<sup>^2022</sup> data re-produced from the Barclays PLC Annual Report where selected ESG metrics marked with the symbol △ were subject to KPMG Independent Limited Assurance under ISAE(UK)3000 and ISAE3410. Refer to the ESG Resource Hub for further details: home. barclays/sustainability/esg-resource-hub/reporting-and-disclosures/ |¹ As set out in the updated Board Diversity Policy adopted on 15 December 2022. Refer to pages 161-162 of Barclays PLC 2022 Annual Report for further details |² Aligned with the Parker Review on the ethnic diversity of UK Boards |



# Executing our DEI strategy against five DEI priorities, through the lens of six core agendas

		DEI agendas									
		Disability	Gender	LGBT+	Multicultural	Multigenerational	Socio-economic				
	Workforce diversity	<ul> <li>Barclays Military and Veterans Outreach programme – supported 45 active duty service members into permanent roles at Barclays</li> <li>Partnership with the Thurgood Marshall College Fund¹ to increase the diversity of our talent pipelines in the US</li> <li>Participation in the Grace Hopper Celebration in the US – &gt;400 full-time job offers extended to women and non-binary technologists</li> <li>Black Professionals Resource Group created Ascent, a development programme to support the progression of Black colleagues</li> </ul>									
	Inclusive and equitable culture	<ul> <li>Colleagues now able to display their personal pronouns and phonetic spelling/audio recording of their name in internal phonebook</li> <li>UK branch colleagues can now add their pronouns, markers indicating health conditions and flags denoting spoken languages to their name badges</li> <li>Made enhancements to our provision of workplace adjustments for colleagues with disabilities and health conditions</li> </ul>									
DEI priorities	Leadership accountability	Hosted second ann Barclays leaders and	ual Inclusion Summit to d ERG² representatives		enior leaders in respect	vs t of the DEI strategy, rea e as part of their perform	J.				
	Data transparency and accountability	<ul> <li>Held another 'Count Me In' campaign, inviting colleagues in the UK and US to review and share their personal details on HR systems in line with local privacy laws</li> <li>Began producing an enhanced monthly management pack for senior leaders, providing a detailed breakdown of progress against our Race at Work and gender ambitions</li> </ul>									
	Optimisation of external relationships	<ul><li>LGBT+ and Gender</li><li>Platforms to conne</li></ul>	inclusivity feedback: St	•	nd Working Mother Med d Marshall Fund, Natior	,					

<sup>&</sup>lt;sup>1</sup> Represents a network of 47 Historically Black Colleges and Universities and predominantly Black Institutions in the US | <sup>2</sup> Employee Resource Groups |



### Investing in our colleagues, strengthening our business and culture

#### Attracting talent

- Doubled the number of recruiters to support our businesses
- Launched the Onboarding app, giving new joiners and their people leaders access to information required prior to joining Barclays

#### #1

ranked in the LinkedIn Top Companies UK 2022 list

#### 2,471

Graduates, Interns and Apprentices hired in **2022** (2021: 2,039)

43%

Role vacancies filled internally<sup>1</sup> (2021: 39%)

#### Developing our colleagues

- Continued investment in our flagship leadership development programmes: The Enterprise Leaders Summit, Strategic Leaders Programme, and Aspire
- Wide range of development opportunities delivered through our digital learning platform, Learning Lab
- Launched new Scholar programme for Graduates, providing support, development and training in either technical skill sets or leadership pathways

#### 1,035

colleagues enrolled in flagship leadership development programmes

#### 17

Training hours on average per annum per employee (2021: 15)

45%

Female promotion rate (2021: 47%)

#### Listening to our colleagues

- Used our all-colleague Your View and pulse surveys to capture insights which help us better understand our culture and improve colleague experience
- CEO held >50 engagement sessions with colleagues
- Updated policies on Working Flexibly, taking into account our colleagues' needs, and requirements of each role

86%

Wellbeing index

(2021: 84%)

82%

Inclusion index (2021: 79%)

85%

of colleagues "would recommend Barclays to people they know as a great place to work" (2021: 82%)



<sup>&</sup>lt;sup>1</sup> Total number of vacancies filled by internal candidates

### Supporting our customers and clients

#### Retail

#### 10.5m

#### Barclays UK mobile active customers

- Basic current account access to basic banking services for everyone
   >660,000 accounts open as of December 2022
- Mortgages helped c.40,000 first-time buyers get onto the property ladder in 2022
- Building out Barclays Local: in-person banking support in >200 locations through flexible banking pop-ups in addition to our mobile van network
- Launched new Cashback without Purchase programme to give customers access to cash in communities without a branch or cashpoint

#### Cost of living support

#### >13.5m

#### customers reached out to proactively in 2022 with targeted emails

- Developed a Financial Wellbeing Scale to provide in-depth data analysis, monitored across BUK customer base for signs of potential financial difficulty
- · Launched Rainy Day Saver account to encourage healthy saving habits
- Expanded our Money Management and Money Worries hub to provide customers with guidance on adapting to financial challenges
- Launched nationwide campaign on cost of living in November 2022, providing practical support and tips for customers on navigating the challenging financial environment

#### **SMEs**

#### >600

### "Business Health Pledge Masterclassess" delivered, discussing with small businesses about the issues impacting them

- Met US Community Reinvestment Act goals for 2022 by supporting and investing in local CDFIs<sup>1</sup>, small-medium businesses and non-profits
- Tripled the size of our specialist support teams in 2022 to aid businesses showing signs of financial distress
- Made a contribution of £250k to Business Debtline to enable them to digitise their free debt advice services and broaden their impact

#### Cyber and digital trust

### Proud initial signatory of the Contingent Reimbursement Model Code<sup>2</sup>

- Continued to invest in multi-layered security systems such as App ID, allowing Barclays colleagues to verify to customers that they are a legitimate caller
- Founding members of Stop Scams UK a cross industry group aimed at making it harder for scammers to operate
- Launched new Fraud and Scams hub on our website to educate the public on how to keep themselves safe
- Launched Authorised Users creates the ability for customers to add someone they trust to their Barclays Current Account



<sup>&</sup>lt;sup>1</sup> Community Development Financial Institutions | <sup>2</sup> Setting out increased consumer protection standards |

### Supporting our communities

#### Building digital skills

#### >20,000 participants

#### across our digital upskill events in 2022

- Code Playground provided >437,000 children a start in coding
- Digital Wings free online learning platform for digital education with >132,000 registered users and >50 hours of learning content
- Digital Eagles passionate colleagues, helping everyone get the most out of digital
- Digital Champions programmes supporting individuals to help in their organisations or community bridge the digital divide
- Digital upskill online videos and sessions to boost digital confidence

#### Supporting those in need

#### £44.7m<sup>3</sup>

#### invested in our communities in 2022

- Donated £1m to British Red Cross to provide vital humanitarian assistance and on-the-ground support for those impacted by the conflict in Ukraine
- Launched partnership with Trussell Trust to help UK households with rising cost of living – unlocked >£2.3m since Apr-22 for those struggling
- With Barclays matching, colleagues raised £9.3m for >1,800 charities in 2022
- Supported 11,900 colleagues to donate via our UK Payroll Giving programme – matched >£0.7m in 2022

#### Skills and employability

#### 18.1m<sup>∆</sup> people

#### reached through Barclays' LifeSkills since 2013

- Through LifeSkills, we are helping people to develop the skills, confidence, and connections they need to succeed at work and manage their money
- o 12.6 million<sup>1</sup> people upskilled since 2018 vs. a target of 10m by 2022
- o 270,600 people placed into work since 2019 vs. a target of 250,000 by  $2022^2$
- o 95% of 2022 participants reported an improvement in confidence and motivation, and 92% reported an improvement in knowledge and skills

#### Supporting women's and girls' football

### Launched Barclays Community Football Fund (BCFF) in 2022 with a target to support 5,500 community groups across the UK by 2025

- Remain committed to the Barclays Girls' Football School Partnerships, launched in 2019:
- o c.3,000 schools joined the scheme in 2022, taking the total to c.16,000 with a target of 20,000 schools to join by 2024
- Supported >2,000 organisations in 2022 through BCFF, engaging >268,000 young people in inclusive football activities

 $^{4}$  2022 data re-produced from the Barclays PLC Annual Report where selected ESG metrics marked with the symbol  $\Delta$  were subject to KPMG Independent Limited Assurance under ISAE(UK)3000 and ISAE3410. Refer to the ESG Resource Hub for further details: home barclays/sustainability/esg-resource-hub/reporting-and-disclosures/ $|^{1}$  Includes a subset of the 18.1m people reached through LifeSkills since 2013  $|^{2}$  In 2019, Barclays published new Citizenship commitments for the end of 2022. Against these commitments, the number of people upskilled through LifeSkills runs over a five-year period, from 2018-2022, and the number of people placed into work runs over a four-year period, from 2019-2022  $|^{3}$  Includes charitable giving, management costs, and monetised work hours of Barclays colleagues working in partnership with respected NGOs, charities and social enterprises  $|^{3}$ 



### Supporting the early-stage and entrepreneurial ecosystems

Programme	Description	Mission	Scale/Goal	
rise Created by BARCLAYS	<ul> <li>FinTech workspaces in London and New York</li> <li>Global virtual community providing access to mentoring, thought leadership and growth opportunities</li> </ul>	To connect technology, talent and trends across the Rise ecosystem to accelerate innovation and growth	<ul> <li>Home to &gt; 120 FinTechs</li> <li>Rise members raised &gt;\$ 860m venture funding in 2022</li> </ul>	
rise Start-Up  BARCLAYS Academy	<ul> <li>20 week digital first programme to empower founders who are rethinking the traditional approach to Finance</li> </ul>	<ul> <li>To create future FinTechs, supporting emerging founders to transition their idea into Minimum Viable Product (MVP)</li> </ul>	• To have 750 founders supported by 2025	
rise Growth ************************************	• 10 week digital first programme for high growth FinTech founders	To scale strategically relevant FinTechs and transition their founders into CEOs	• To have 50 FinTechs supported by 2025	
FinTech Venture Studio	Programme to identify strategic opportunities across the bank, design and deliver pilots to ensure the success of our scaled partnerships	Transform finance for Barclays teams and clients through effective FinTech partnerships and co-creation	• Launch 6 new ventures by 2027	
Eagle Labs	<ul> <li>Network of co-working spaces, growth programmes, mentors and industry experts for high-growth tech start-ups</li> </ul>	To interconnect the UK entrepreneurial ecosystem to help connect, innovate and grow	<ul> <li>Supported 9,600 businesses in 2022</li> <li>Committing up to £2.5m investment from 2023 in Carbon13 partnership</li> </ul>	
Barclays Black Founders' Accelerator	Programme designed to champion diversity in entrepreneurship and showcase Black Founder-led businesses	To help ambitious UK-based businesses with tech or digital bias, traction beyond MVP and one or more Black Founders	• 3 cohorts to date, 115 businesses supported	
Eagle Labs AccelerateHER Barclays Female Founders' Accelerator	Programme of masterclasses designed to help women drive growth and achieve funding	To bring more women into entrepreneurship and level the playing field	<ul> <li>To support 40 innovative female-led technology businesses; &gt;120 applications received to date</li> </ul>	
Female Innovators Lab Fund	A US, UK and Europe based studio, with investment capital dedicated to cultivating entrepreneurial talent in women	To continue to bring women into entrepreneurship and close the fundraising gender gap	<ul> <li>\$30m of capital allocated</li> <li>\$10m invested in 10 portfolio companies to date</li> </ul>	
unreasonable impact **BARCLAYS	Global partnership supporting growth-stage entrepreneurs solving pressing social and environmental challenges	<ul> <li>To actively scale businesses solving pressing global challenges while creating the jobs of tomorrow</li> </ul>	<ul><li>To support 250 businesses by 2022</li><li>Reached 269 companies to date</li></ul>	

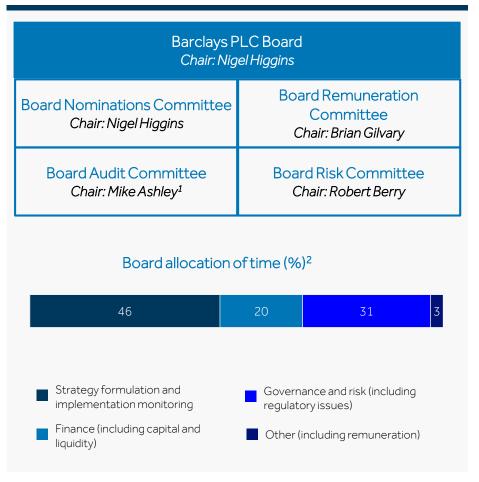




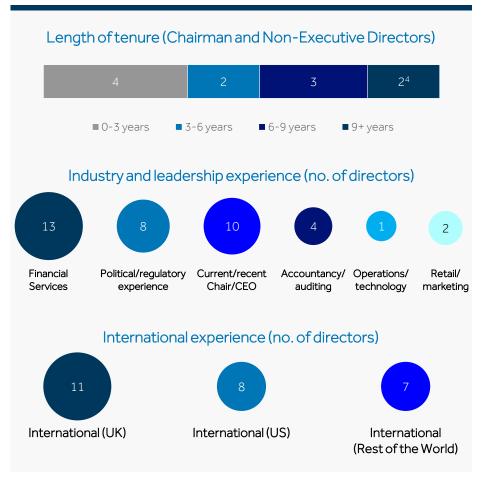


### **Strong Board Governance**

#### Board Governance Framework



#### Board Experience<sup>3</sup>



<sup>1</sup> Julia Wilson will take over as Chair of the Board Audit Committee with effect from 1 April 2023, subject to regulatory approval | <sup>2</sup> For the year ended 31 December 2022 | <sup>3</sup> Per the Board composition as at 31 December 2022 | <sup>4</sup> Please refer to page 166 of the Barclays PLC Annual Report 2022 in relation to the tenure and continued independence of Tim Breedon and Mike Ashley, who have served on the Board for more than nine years |



# Oversight and management of climate-related issues are embedded within our governance structure

Board	Barclays PLC Board  The Barclays PLC Board sets the strategy for the group							
	Board Risk Committee			Board Audit Committee		Board Remuneration Committee		
	Group Executive Committee (ExCo)							
Executive management committees and forums	Group Reputational Risk Committee	Group Risk Committee		Accountable Function's Chief Operating Office ExCo	Climate Transaction Review Committee		Disclosure Committee	
		Climate Risk& Controls Forum	Climate Risk Committee	Operational Sustainability Steering Committee		Climate Portfolio Governance Board	Legal & Technical Committee	
Senior management	Group Chief Compliance Officer	Group Chief Risk Officer		Group Chief Operating Officer	CEOs – Corporate & Investment Bank (CIB) and Barclays UK (BUK)	Group Head of PPCR	Group Finance Director	
		Group Head of Climate Risk		BX Risk and Finance Chief Operating Officer	Heads of Sustainable Finance – CIB and BUK	Group Head of Sustainability	Group Head of Finance – Sustainability and ESG	
Forums/	Business/Legal Entity Committees and Forums							
Other	Climate and Sustainable Finance Council				Principal Investments Equity Committee			
Remuneration for our Executive Directors is linked to non-financial elements including climate and sustainability measures								



### The Barclays Way – our Code of Conduct

The Barclays Way outlines our Purpose, Values and Mindset that govern our way of working

Our Purpose

**Our Values** 

**Our Mindset** 



#### How we behave

#### Towards colleagues

### To promote respect, diversity and performance in the workplace

- Take responsibility for success and failure
- Respect and value people from all backgrounds
- Challenge and escalate issues of concern fairly and clearly
- Recognise and celebrate colleagues' achievements

#### Towards customers/clients

#### To deliver excellent service

- Communicate clearly and transparently without jargon
- Do not offer unsuitable products
- Maintain customer and client confidentiality
- Avoid undeclared actual or potential conflicts of interest
- Operate in line with relevant laws and regulations

#### Towards society

### Focused on the areas where we can have the greatest long-term impact

- Making growth 'green', sustainable and inclusive
- Managing the environmental and social impacts of our business
- Running a responsible business
- Investing in our communities

#### Managing risk

### Maintaining strong governance, robust controls and high ethical standards

- Practice responsible risk management and due diligence
- Ensure colleagues understand rolespecific controls and governance
- Protect and enhance our reputation
- Apply high standards of professional and ethical conduct at all times

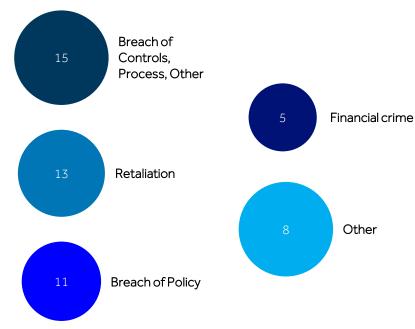


### We continue to foster a culture where our colleagues feel safe to speak up

Colleagues are encouraged to speak up about actions and behaviours that have no place in the organisation. **Board Level "Whistleblowers' Champions1"** are responsible for ensuring and overseeing the integrity, independence and effectiveness of our whistleblowing programme

### Colleagues Individuals are encouraged to speak up directly to their management, Compliance, HR or Legal. However, where they do not feel comfortable using these avenues, the Raising Concerns process is in place Raising Concerns Team First point of contact Carefully assess the concerns Line manager raised and refers them to the most appropriate team for review and, where appropriate, Compliance investigation Legal Whistleblowing Team HR Any concerns assessed as whistleblowing will be directed to a dedicated team within Compliance





- In 2022, the whistleblowing team opened a total of 52 whistleblowing concerns (2021: 134)
- 72 whistleblowing matters were closed in 2022 (2021: 205), of which 15% (2021: 19%) were found to have some level of substantiation. None of the Retaliation concerns closed in 2022 were substantiated



<sup>&</sup>lt;sup>1</sup> Chair of the Group Board Audit Committee and Chair of the BUK Board Audit Committee

### Barclays invests in maturing its resilience and cyber capability to respond to threats which may impact our customers, clients and market stability

Robust processes in place with strong foundations



Established intelligence-led impact triage process and daily monitoring of operations to enable prioritisation and manage new threats



Digital Economic Crime upstream detection and disruption to protect customers from scams using advanced campaign analytics, industry and law enforcement engagement



Enhanced resilience framework focuses on critical services and ability to recover from harm for our customers



Regular collaboration and alignment with peer financials across UK/US/Global sectors



Regular benchmarking with regulators and peers to identify and adopt best practice



Regular validation of our Group and Business crisis management, recovery and response protocols

#### Enhanced cyber response to protect against attacks



Joint Operations Central Horizon Scanning & All Impacts Triage



Supplier & Third Party rapid

communication, engagement & response



Focus on emerging threats from shifting global geopolitics



Prioritise technology vulnerability patching & model adversary tactics, techniques & procedures



Sector and Government information sharing. Global Cyber Security agency focus & following US CISA<sup>1</sup> quidance



Identify and plan for plausible cyber conflict scenarios

Leverage our resilience capabilities to respond appropriately to heightened threats and that products are built resiliently



Test our most critical services against plausible events which may cause customer harm, impact Barclays' safety and soundness and disrupt financial market stability



Resilience requirements are embedded into Barclays' change processes so that products for our most critical services are built resiliently for our customers



<sup>&</sup>lt;sup>1</sup> Cybersecurity and Infrastructure Security Agency

### For further information:

#### 2023 ESG Resource Directory: <a href="https://home.barclays/sustainability/esg-resource-hub/">https://home.barclays/sustainability/esg-resource-hub/</a>

Annual Report	ESG-related reporting	ESG data resources	Other ESG resources	Statements and policy positions	Indices
Taskforce on Climate- related Financial Disclosures (TCFD)	Principles for Responsible Banking (PRB)	ESG (non-financial) Data Centre	ESG Investor presentations	Various - See website	Sustainability Accounting Standards Board (SASB)
ESG-related disclosures	Fair Pay report		Limited Independent Assurance statement		Global Reporting Index (GRI)
	UK Pay Gaps report		Barclays' Sustainable Finance Framework		
	Board Diversity Policy		BlueTrack Whitepaper		
	Diversity, Equity and Inclusion report		Corporate Transition Forecast Model		
	(Tax) Country Snapshot report				

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### Important information

In preparing this FY 2022 ESG Investor Presentation and the climate and sustainability content within the Barclays PLC Annual Report, we have:

- made a number of key judgements, estimations and assumptions, and the processes and issues involved are complex. This is for example the case in relation to financed emissions, portfolio alignment, classification of environmental and social financing, operational emissions and measurement of climate risk
- used ESG and climate data, models and methodologies that we consider to be appropriate and suitable for these purposes as at the date on which they were deployed. However, these data, models and methodologies are subject to future risks and uncertainties and may change over time. They are not of the same standard as those available in the context of other financial information, nor subject to the same or equivalent disclosure standards, historical reference points, benchmarks or globally accepted accounting principles. There is an inability to rely on historical data as a strong indicator of future trajectories, in the case of climate change and its evolution. Outputs of models, processed data and methodologies will also be affected by underlying data quality which can be hard to assess or challenges in accessing data on a timely basis
- continued (and will continue) to review and develop our approach to data, models and methodologies in line with market principles and standards as this subject area matures. The data, models and methodologies used and the judgements estimates or assumptions made are rapidly evolving and this may directly or indirectly affect the metrics, data points and targets contained in the climate and sustainability content within this presentation and the Barclays PLC Annual Report. Further development of accounting and/or reporting standards could impact (potentially materially) the performance metrics, data points and targets contained in this presentation and the Barclays PLC Annual Report. In future reports we may present some or all of the information for this reporting period using updated or more granular data or improved models, methodologies, market practices or standards or recalibrated performance against targets on the basis of updated data. Such re-presented, updated or recalibrated information may result in different outcomes than those included in this presentation and the Barclays PLC Annual Report. It is important for readers and users of this report to be aware that direct like-for-like comparisons of each piece of information disclosed may not always be possible from one reporting period to another. Where information is re-presented, recalibrated or updated from time to time, our principles based approach to reporting financed emissions data (see page 87) sets out when information in respect of a prior year will be identified and explained
- appointed KPMG LLP to perform limited independent assurance over selected ESG content, which have been marked with the symbol 🛆. The assurance engagement was planned and performed in accordance with the International Standard on Assurance Engagements (UK) 3000 Assurance Engagements Other Than Audits or Reviews of Historical Financial Information and the International Standard on Assurance Engagements 3410 Assurance of Greenhouse Gas Statements. A limited assurance opinion was issued and is available at the website link (home, barclays/sustainability/esqresource-hub/reporting-and-disclosures/). This includes details of the scope, reporting criteria, respective responsibilities, work performed, limitations and conclusion. No other information in this presentation has been subject to this external limited assurance

#### Information provided in climate and sustainability disclosures

What is important to our investors and stakeholders evolves over time and we aim to anticipate and respond to these changes. Disclosure expectations in relation to climate change and sustainability matters are particularly fast moving and differ in some ways from more traditional areas of reporting in the level of detail and forward-looking nature of the information involved and the consideration of impacts on the environment and other persons. We have adapted our approach in relation to disclosure of such matters. Our disclosures take into account the wider context relevant to these topics, including evolving stakeholder views, and longer time-frames for assessing potential risks and impacts having regard to international long-term climate and nature-based policy goals. Our climate and sustainability-related disclosures are subject to more uncertainty than disclosures relating to other subjects given market challenges in relation to data reliability, consistency and timeliness, and in relation to the use of estimates and assumptions and the application and development of methodologies. These factors mean disclosures may be amended, updated, and recalculated in future as market practice and data quality and availability develops.

#### Forward-looking Statements

This document contains certain forward-looking statements within the meaning of Section 21E of the US Securities Exchange Act of 1934, as amended, and Section 27A of the US Securities Act of 1933, as amended, with respect to the Group. Barclays cautions readers that no forward-looking statement is a quarantee of future performance and that actual results or other financial condition or performance measures could differ materially from those contained in the forward-looking statements. Forward-looking statements can be identified by the fact that they do not relate only to historical or current facts. Forward-looking statements sometimes use words such as 'may, 'will', 'seek', 'continue', 'aim', 'anticipate', 'trojected', 'expect', 'estimate', 'intend', 'goal', 'believe', 'achieve' or other words of similar meaning. Forward-looking statements can be made in writing but also may be made verbally by directors, officers and employees of the Group (including during management presentations) in connection with this document. Examples of forward-looking statements include, among others, statements or guidance regarding or relating to the Group (including during management presentations) in connection with this document. Examples of forward-looking statements include, among others, statements or guidance regarding or relating to the Group (including during management presentations) in connection with this document. Examples of forward-looking statements include, among others, statements or guidance regarding or relating to the Group (including during management presentations) in connection with this document. levels, costs, assets and liabilities, impairment charges, provisions, capital, leverage and other regulatory ratios, capital distributions (including dividend policy and share buybacks), return on tangible equity, projected levels of growth in banking and financial markets, industry trends, any commitments and targets (including environmental, social and governance (ESG) commitments and targets), business strategy, plans and objectives for future operations and other statements that are not historical or current facts. By their nature, forward-looking statements involverisk and uncertainty because they relate to future events and circumstances. Forward-looking statements speak only as at the date on which they are made. Forward-looking statements may be affected by a number of factors, including, without limitation: changes in legislation, regulation and the interpretation thereof, changes in IFRS and other accounting standards, including practices with regard to the interpretation and application thereof and emerging and developing ESG reporting standards; the outcome of current and future legal proceedings and regulatory investigations; the policies and actions of governmental and regulatory authorities; the Group's ability along with governments and other stakeholders to measure, manage and mitigate the impact of climate change effectively, environmental, social and geopolitical risks and incidents and similar events beyond the Group's control; the impact of competition; capital, leverage and other regulatory rules applicable to past, current and future periods; UK, US, Eurozone and global macroeconomic and business conditions, including inflation; volatility in credit and capital markets; market related risks such as changes in interest rates and foreign exchange rates; higher or lower asset valuations; changes in credit ratings of any entity within the Group or any securities issued by it; changes in consumer behaviour; the direct and indirect consequences of the conflict in Ukraine on European and global macroeconomic conditions, political stability and financial markets: direct and indirect impacts of the coronavirus (COVID-19) pandemic; instability as a result of the UK's exit from the European Union (EU), the effects of the EU-UK Trade and Cooperation Agreement and any disruption that may subsequently result in the UK and globally; the risk of cyber-attacks. information or security breaches or technology failures on the Group's reputation, business or operations; the Group's ability to access funding; and the success of acquisitions, disposals and other strategic transactions. A number of these factors are beyond the Group's control. As a result, the Group's actual financial position, results, financial and non-financial metrics or performance measures or its ability to meet commitments and targets may differ materially from the statements or quidance set forth in the Group's forward-looking statements. Additional risks and factors which may impact the Group's future financial condition and performance are identified in the description of material existing and emerging risks from page 208 of the Barclays PLC 2022 Annual Report.

Subject to Barclays PLC's obligations under the applicable laws and regulations of any relevant jurisdiction (including, without limitation, the UK and the US) in relation to disclosure and ongoing information, we undertake no obligation to update publicly or revise any forward-looking statements, whether as a result of new information future events or otherwise

